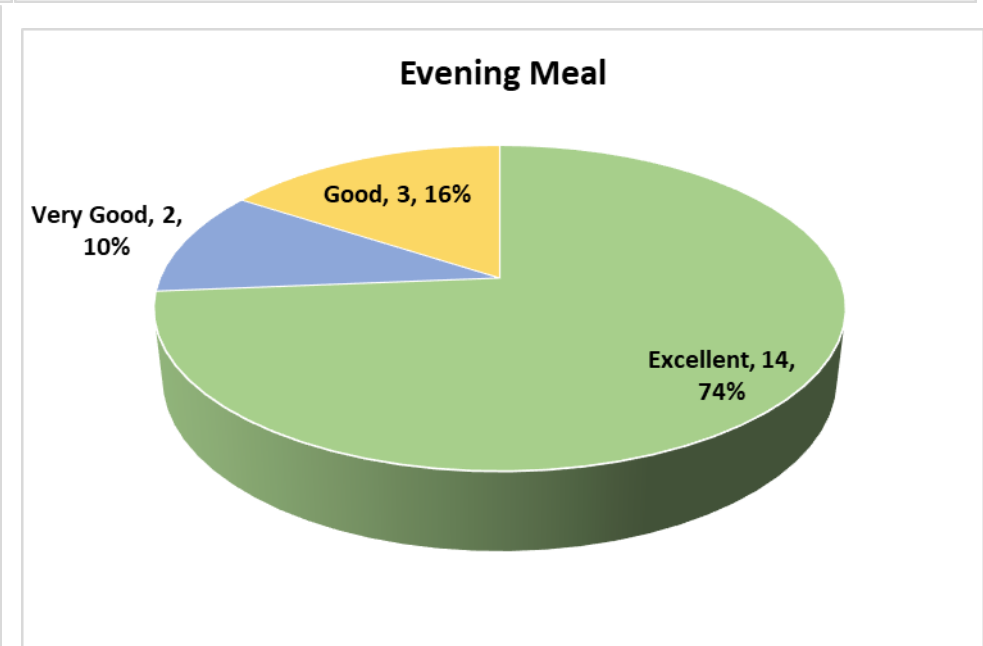
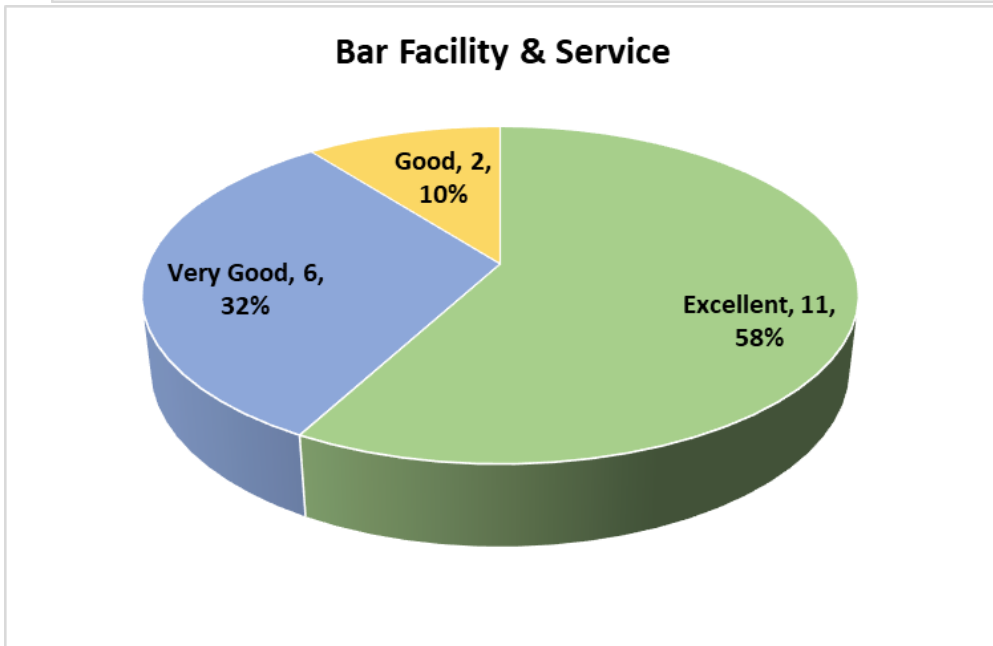
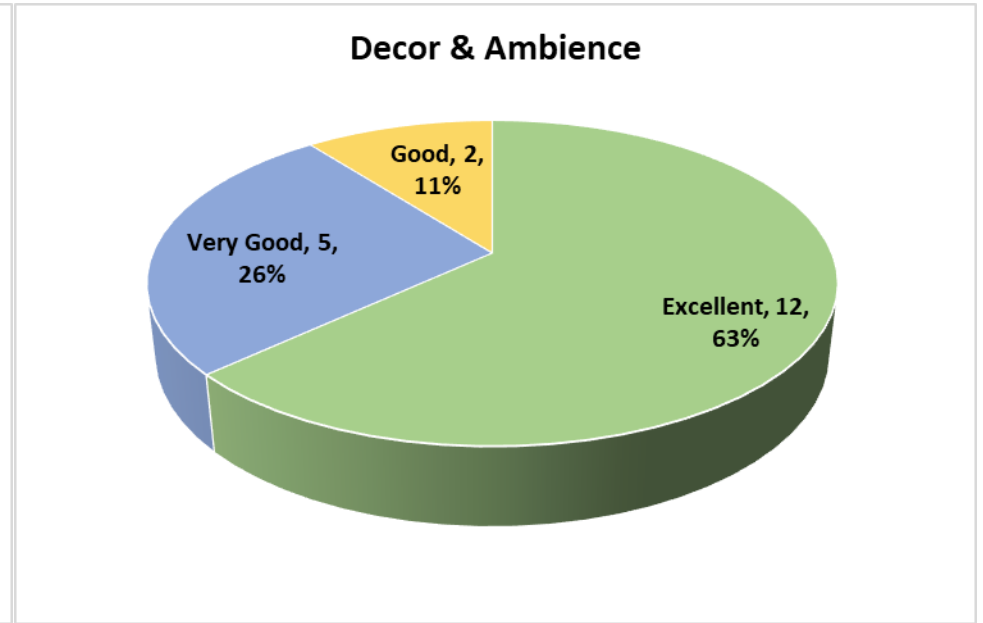
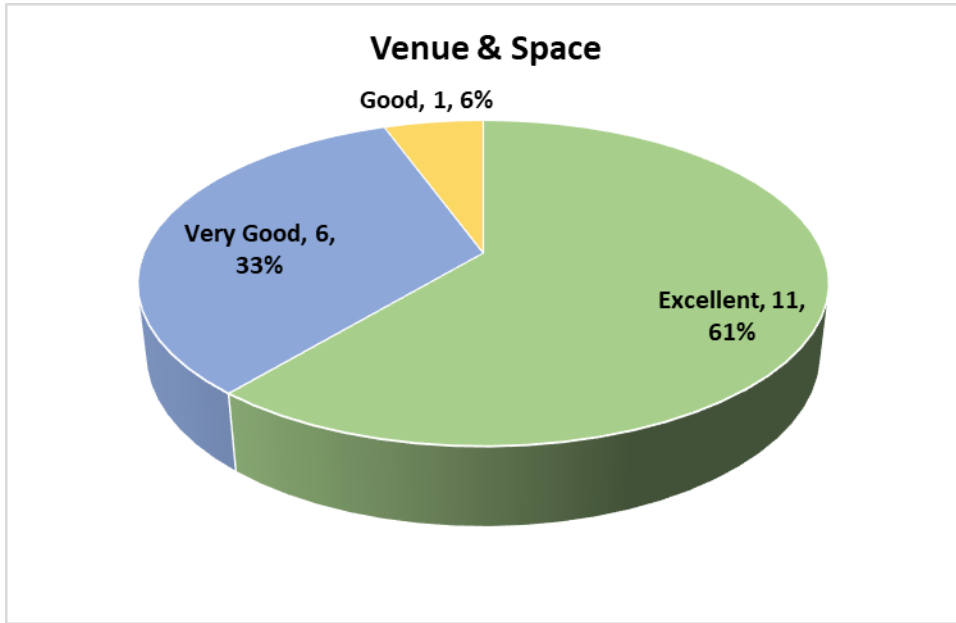


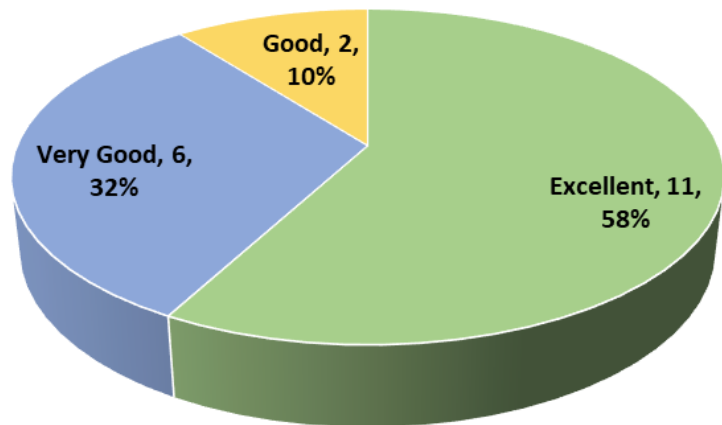
RNWA 11th OCTOBER 2019 REUNION DINNER "FEEDBACK" – A TOTAL OF 96 ATTENDED OF WHICH 60 WERE MEMBERS (63%) WITH 19 (32%) GIVING FEEDBACK

Excellent Very Good Good Not Good Bad

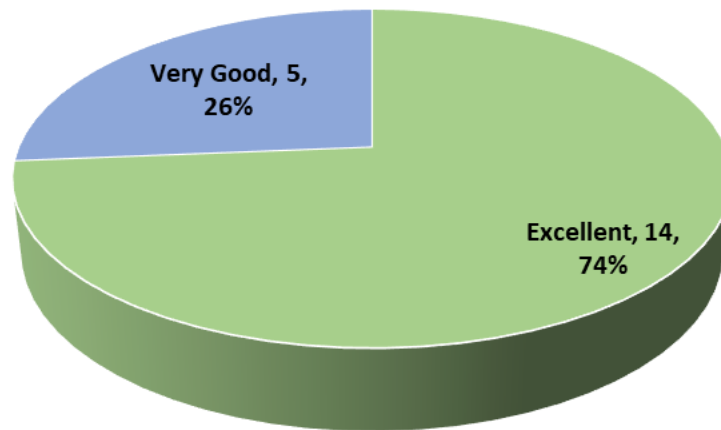


RNWA 11th OCTOBER 2019 REUNION DINNER "FEEDBACK" – A TOTAL OF 96 ATTENDED OF WHICH 60 WERE MEMBERS (63%) WITH 19 (32%) GIVING FEEDBACK

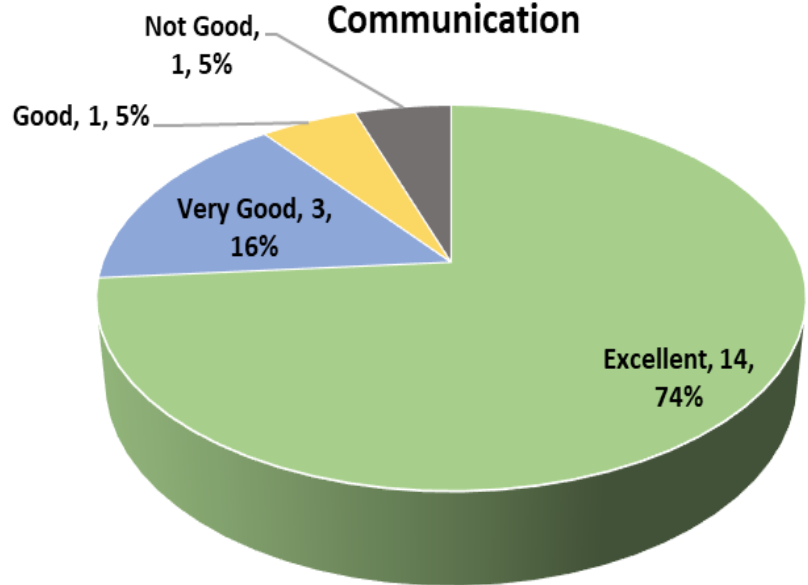
Beverages & Wine



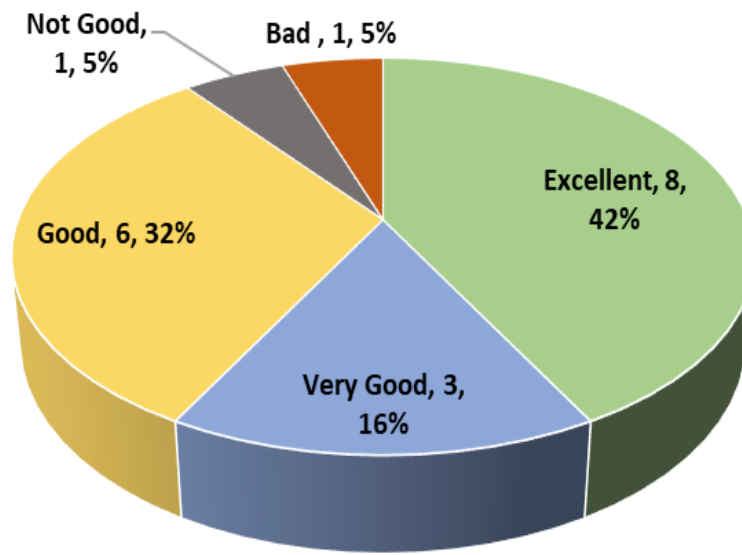
Staff Meal Service



Communication



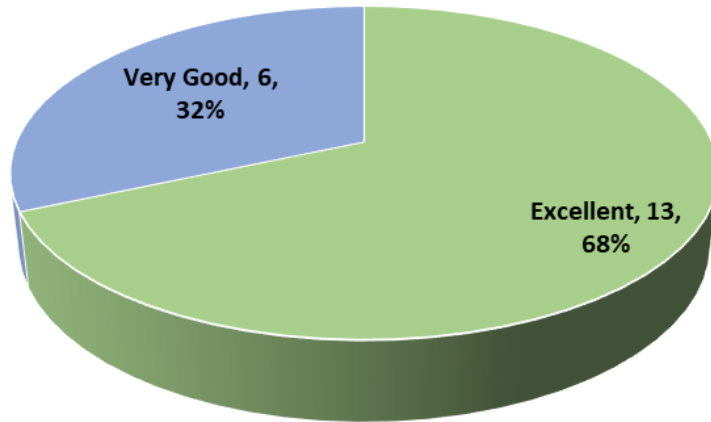
Presentation / Speech



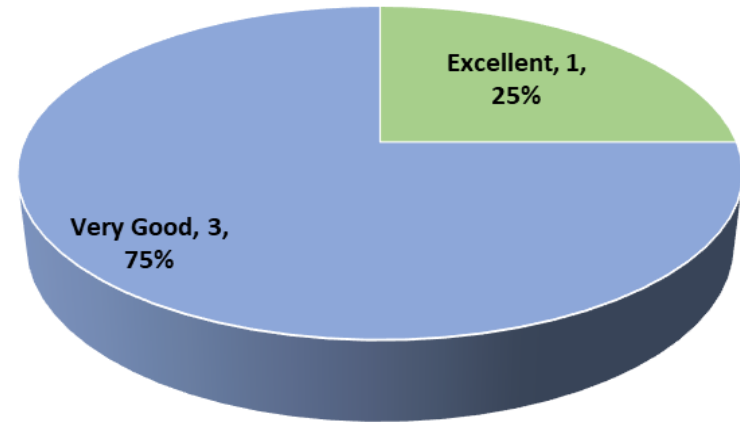
RNWA 11th OCTOBER 2019 REUNION DINNER "FEEDBACK" – A TOTAL OF 96 ATTENDED OF WHICH 60 WERE MEMBERS (63%) WITH 19 (32%) GIVING FEEDBACK

8 MEMBERS BOOKED ACCOMMODATION WITH THE ROYAL BEACH HOTEL OF WHICH 4 (50%) PROVIDED "FEEDBACK"

Overall Experience



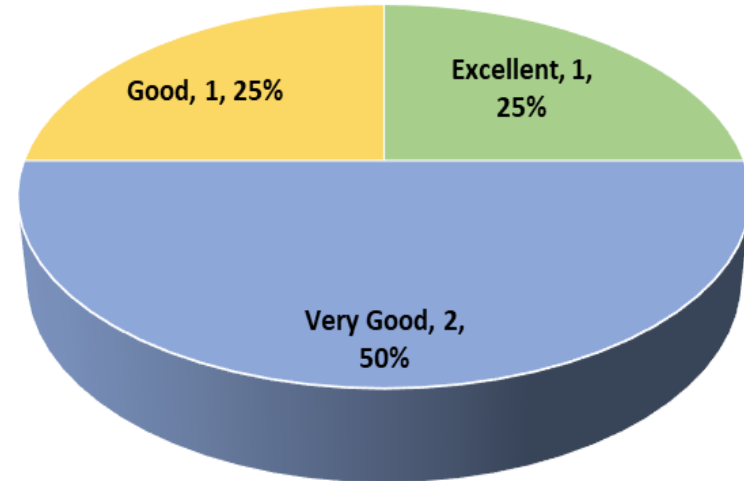
Hotel Room (Cleanliness)



Spacious / Hotel Facilities



Hotel Service / Staff



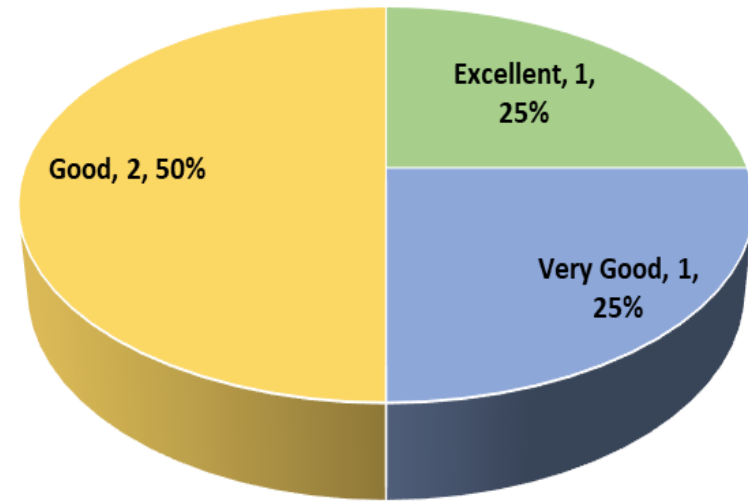
RNWA 11th OCTOBER 2019 REUNION DINNER "FEEDBACK" – A TOTAL OF 96 ATTENDED OF WHICH 60 WERE MEMBERS (63%) WITH 19 (32%) GIVING FEEDBACK

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Hotel Food / Bar



Hotel Prices / Cost



COMMENTS

(A brief example, and by no means all of them and in no order or preference regarding feedback topic, positive & negative)

1. *"If it ain't broke then don't fix it!"*
2. *"Seating for members will always be a problem but the provision of a larger room did allow people to meet other friends between courses and afterwards".*
3. *"As you say the new web master and the pics taken are really first class. The speeches and presentations are necessary and could always be improved but they are already first class".*
4. *"Les - Brilliant night thanks for all your organisation. Only suggestion, name badges and perhaps name those who have passed away who were NOT members of the Association. I'm sure many present would have known, say Tony Izzard, and would have been interested that he is no longer with us. Have every intention of attending next year. Forgot to mention, great photos".*
5. *"Meal Service Staff – I thought these were Excellent!"*

6. *"GOH - They always seem to forget when most of the people at the dinner served there was a decent sized Navy, and no-one is impressed with what they have to say about the current state of affairs. It would be better if it was more branch appropriate rather than the Navy in general which we can all read about in the press or on-line"*.
7. *"When you have serving members as guests, you could have put one on each table so that everyone got a bit of up to date information straight from the horse's mouth, not a criticism just a suggestion!"*.
8. *"Les - Thank you very much for your time and effort into a great evening. This was my first time at the dinner after years of prevaricating! I thoroughly enjoyed this all-to-brief event catching up with oppos, past and present. Maybe I was lucky, but I knew every guest on my table suggesting your judgement is very knowledgeable! I am looking forward to attending next year along with more Centurion colleagues that Neil and I were doing a recce for"*.
9. *"Overall it was a good night thanks to you and yours' organisation; thank you. My main feedback is that I would prefer UJC due to cost and travel time. My main concern is Portsmouth. It adds 3 hours and about £30 to my travel time and cost"*.
10. *"I am hard of hearing and always struggle to hear speeches. Les Yours ok"*.
11. *"Accommodation was good price but drinks expensive"*.
12. *"Vegetables too hard for my liking"*.
13. *"A thoroughly enjoyable evening. Good food, good wine and good company!"*
14. *"Key card had to be recharged twice to be able to use it - very inconvenient when on 4th floor and needing assistance!"*
15. *"This is only my second time of attending and although it is nice to sit with those you know it would be more beneficial for future socializing if the seating was more mixed up so eventually you would get to know more people. I know you say 'go and mingle' after the meal, but it is very difficult to start up a conversation with a group of people you don't know."*
16. *"I really appreciate all your hard work. It was a fabulous evening. You may want to consider a more sparkly waistcoat for next year! Loved it. Thanks again and look forward to next year"*.
17. *"Not particularly impressed with Guest of Honour's speech"*.
18. *"Although the room and bathroom were a little dated, they were spotlessly clean. Good facilities and all staff I met were extremely friendly and helpful. Our table particularly commented on the quality of the red wine and the serving staff were extremely polite and efficient"*.
19. *"For some reason having a slight problem receiving emails!!!"*
20. *"The food was fantastic, and the waiting staff were very good. There appeared to be a difference in price from the main bar to the restaurant bar"*.
21. *"I am struggling to maintain the momentum of Service personnel attending. I personally feel we need to cater for our younger members"*.